

## The New 835 Area Code is Coming to the 484/610 Region in Southeast Pennsylvania

FOR IMMEDIATE RELEASE

**Harrisburg, PA (August 25, 2022)** - With new telephone numbers in southeast Pennsylvania in high demand, the Pennsylvania Public Utility Commission approved the implementation of the new 835 area code to overlay the existing 484/610 area code region. The 484/610/835 area code complex will serve the following cities, but is not limited to, Allentown, Ardmore, Bethlehem, Chester, Drexel Hill, Pottstown, Reading and Springfield, as well as the counties of Lehigh, Berks, Delaware, Chester, Northampton, and a portion of Montgomery County.



Starting on **September 2, 2022**, customers in the existing 484/610 area code overlay region may be assigned a number in the new 835 area code when they request new service or an additional line. The 835 area code will co-exist everywhere in this region with the 484 and 610 area codes. Customers receiving an 835 area code will be required to dial the area code and phone number for all local calls, just as customers with telephone numbers from the 484 and 610 area codes do today.

Telephone customers should know the following key facts about the 835 area code overlay:

- Telephone numbers, including the current area code, will not change.
- The price of a call, coverage area, or other rates and services will not change due to the overlay.
- What is a local call now will remain a local call.
- Customers in the overlay region will continue to dial 10 digits for local calls within and between the overlay area codes, and 1+10 digits for long distance calls.
- Customers can still dial just three digits to reach 911, as well as 211, 311, 411, 511, 611, 711, 811, and 988 if those are currently available in your community.

Customers should continue to identify their telephone number as a 10-digit number (3-digit area code + 7-digit telephone number), and include the area code when giving the number to friends, family, business associates and customers, etc.

Customers should ensure that all services, automatic dialing equipment, or other types of equipment recognize the new 835 area code as a valid area code and should continue to store or program telephone numbers as 10-digit numbers. Some examples include but are not limited to: stored telephone numbers in contact lists in wireless or cordless phones, PBXs, fax machines, Internet dial-up numbers, speed dialers, call forwarding settings, voicemail services, medical alert devices, safety alarm security systems and gates, ankle monitors, and or other similar equipment. Customers should also ensure their websites, personal and business stationery and printed checks, advertising materials, contact information, and personal or pet ID tags include the area code.

For more information, please contact your local telephone service provider or visit the Pennsylvania Public Utility Commission website at [www.puc.pa.gov/telecommunications](http://www.puc.pa.gov/telecommunications).